

PREPARE FOR CRITICAL SAFETY UPDATE!

Any Hunter Douglas product with a Continuous Cord Loop lift system includes a cord tensioner.

Effective July 1, 2007, cord tensioners must be mounted to the wall or window casement in order to function properly and meet important safety standards.

The Universal Cord Tensioner change effects:

- Applause® honeycomb shades
- Brilliance® pleated shades
- Designer Screen Shades*
- Duet® honeycomb shades
- Jubilance® Roman shades
- Nantucket™ window shadings
- Provenance® woven wood shades
- Remembrance® window shades
- Silhouette® window shadings
- Skyline™ Gliding Window Panels
- Trio® Convertible Shades
- Vignette® Modern Roman Shades



*Cord tensioner change will become standard later in the summer of 2007 for this product.

If the Universal Cord Tensioner is not installed correctly, it prevents the shade from operating properly.

In this case, try troubleshooting the problem:

Problem: The Universal Cord Tensioner has climbed to the headrail.

Solution: Pull down on the spring to relieve tension and pull the universal cord tensioner to the bottom of the cord loop. Then, mount the cord tensioner properly.

Problem: The Universal Cord Tensioner grabs onto the cord upon operation.

Solution: Check that the Universal Cord Tensioner is mounted properly. Reinstall, if necessary.

As a dealer, it is critical that you follow the Hunter Douglas guidelines on the use of our child safety devices.

Make the transition with the Universal Cord Tensioner as smooth as possible:

1. Discuss lift system options thoroughly with your customer at the point of sale to determine the best lift system for their lifestyle.
2. If your customer chooses the Continuous Cord Loop system, explain and demonstrate how the cord tensioner will need to be attached to the wall or window casement using your display samples.
3. If your customer is still unsure or doesn't want anything fastened to the window casement, suggest other lift system options such as UltraGlide® or LiteRise®.

Install the new tensioner easily:

Inside Mount

1. Locate the tensioner as close to the shade as possible without interfering with the fabric or bottom rail.
2. Hold the tensioner flat against the window frame.
3. Insert an awl, nail punch or small screwdriver into the screw-mounting hole and pull it down at least 1/2" to release the lock in the tensioner.
4. Mark this position for the screw to be installed into the window frame.

Outside Mount

1. Attach the outside mount bracket to the cord tensioner.
2. Pull down on the bracket so the screw attaching the tensioner to the brackets is at least 1/2" from the top of the slot in order to release the lock in the tensioner.
3. Mark the locations of the bracket screw holds on the wall surface.
4. Make sure this position does not interfere with the operation of the shade.

